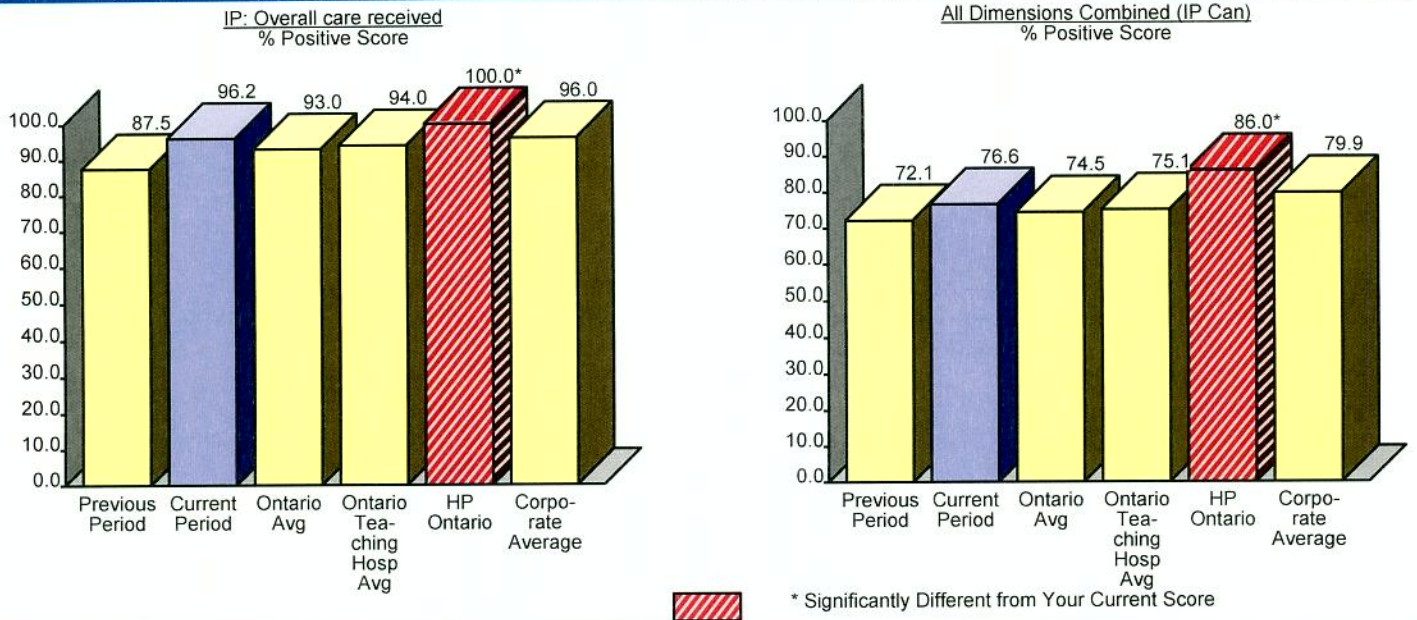




Acute Care Patient Experience-All Dimensions and Overall Ratings Thunder Bay Regional Health Sciences Centre Medicine Jan 1, 2011 - Mar 31, 2011 (n=52, Response Rate= 33.8%)



Detail

Previous Period	Highest correlation with "IP: Overall care received"	% Positive Score	Ontario Avg	Ontario Teaching Hosp Avg	HP Ontario	Corporate Average
67.5%	Involvement of Family (IP Can)	79.1%	70.7%	72.1%	90.0%↓	78.6%
62.0%	Continuity and Transition (IP Can)	74.2%	66.8%	68.6%	82.4%	77.0%
71.6%	Information and Education (IP Can)	79.7%	75.2%	76.6%	88.4%↓	80.4%
68.2%	Emotional Support (IP Can)	67.5%	69.3%	70.0%	81.5%↓	73.8%
80.9%	Physical Comfort (IP Can)	77.8%	79.8%	80.1%	90.9%↓	83.4%
77.7%	Respect for Patient Preferences (IP Can)	76.3%	78.3%	78.0%	88.1%↓	79.7%
76.4%	Access to Care (IP Can)	86.2%	82.7%	83.7%	95.1%↓	89.1%
74.2%	Coordination of Care (IP Can)	76.8%	75.2%	74.6%	90.2%↓	79.4%

Arrow represents statistically significant differences, at the 95 % confidence level, from your current score.
Your current score is: higher ↑ or lower ↓.