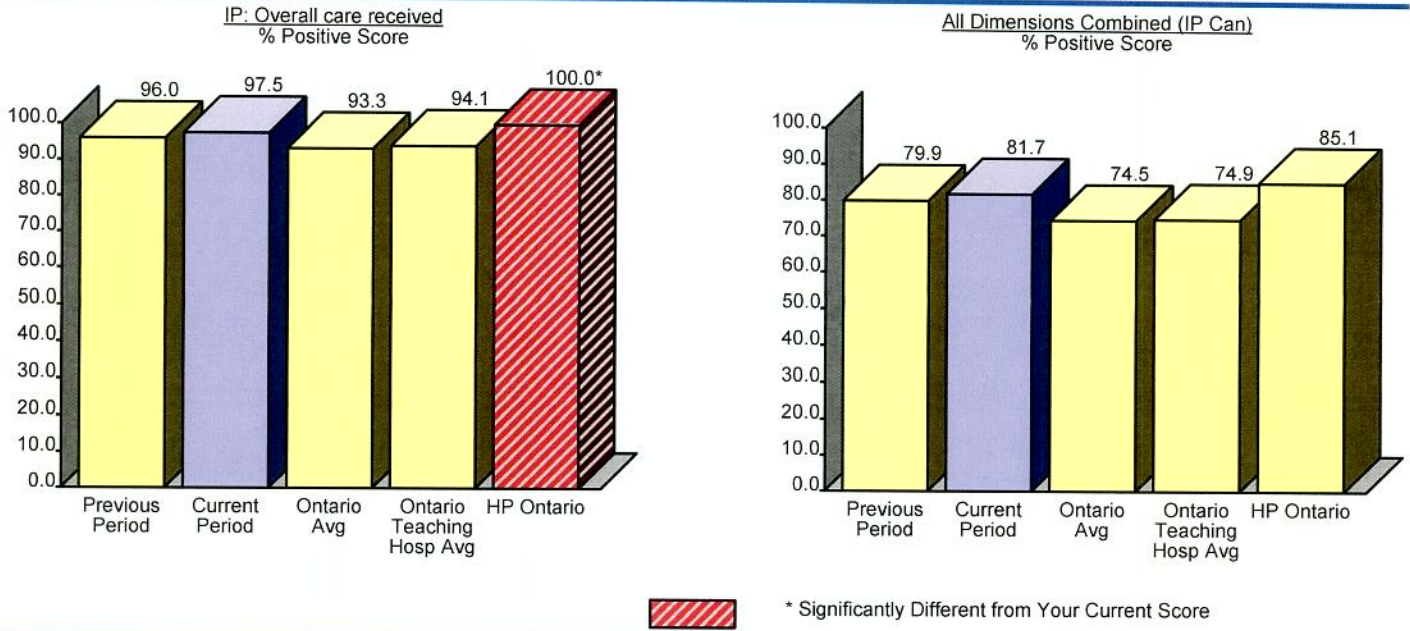




# Acute Care Patient Experience-All Dimensions and Overall Ratings

## Thunder Bay Regional Health Sciences Centre Corporate

Apr 1, 2011 - Jun 30, 2011 (n=127, Response Rate= 45.7%)



**Detail**

Previous Period	Highest correlation with "IP: Overall care received"	Ontario Avg	Ontario Teaching Hosp Avg	HP Ontario
89.1%	Access to Care (IP Can) 88.7%	83.0%	83.6%	96.0%↓
78.6%	Involvement of Family (IP Can) 76.2%	70.7%	71.4%	84.5%↓
83.4%	Physical Comfort (IP Can) 86.5%	80.1%	80.1%	91.4%
77.0%	Continuity and Transition (IP Can) 72.6%	66.6%	67.9%	82.1%↓
80.4%	Information and Education (IP Can) 81.9%	75.4%	76.6%	89.1%↓
73.8%	Emotional Support (IP Can) 81.5%	69.5%↑	70.0%↑	85.2%
79.7%	Respect for Patient Preferences (IP Can) 81.4%	78.4%	78.4%	93.8%↓
79.4%	Coordination of Care (IP Can) 85.0%	74.8%↑	73.8%↑	89.2%

Arrow represents statistically significant differences, at the 95 % confidence level, from your current score.  
 Your current score is: higher ↑ or lower ↓.